



O.O | Welcome

To create the best possible user experience in reMARK the interface has been organized different than MARK5 and the rhetoric has been simplified.

This guide covers the functions that has been moved around and the functions that has been renamed.

First chapter will go through some of the general differences in the interface. The next chapters will go through changes specific to email, contacts and mailing list. In the back you find an alphabetic list of the renaming. You can also use the index to see the renaming.

Please notice that all shortkeys are the same in reMARK as in MARK5.

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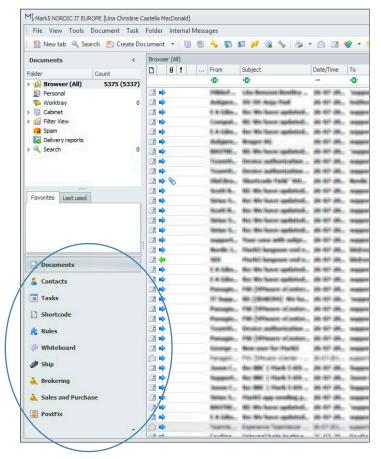
O.O | General changes

In this chapter we will go through the differences between MARK5 and reMARK.



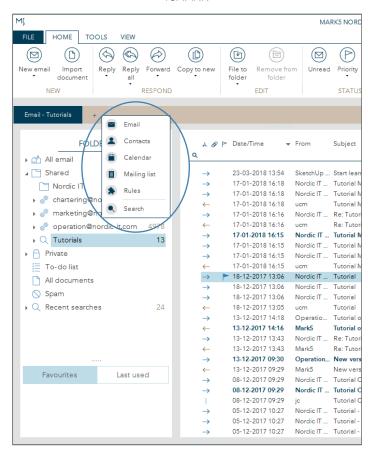
0.1 | Navigation of modules = Tab menu

MARK5



Navigation of modules has been moved and renamed Tab menu. It is still in this menu vou choose between emails (documents), contacts, mailing list (short code), calender (tasks), rules and search.

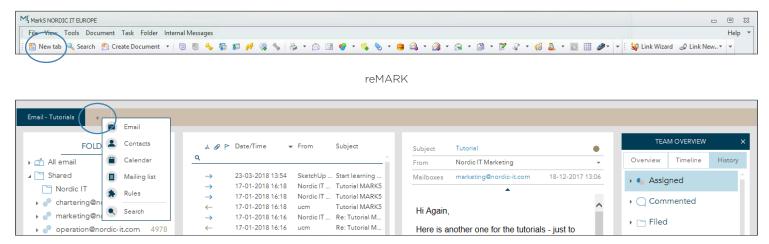
reMARK



Now, you find the Tab menu in the top of your interface just below the toolbar. Click on the plus (+) and select from the drop-down menu to create new tabs of content.

0.2 | New tab

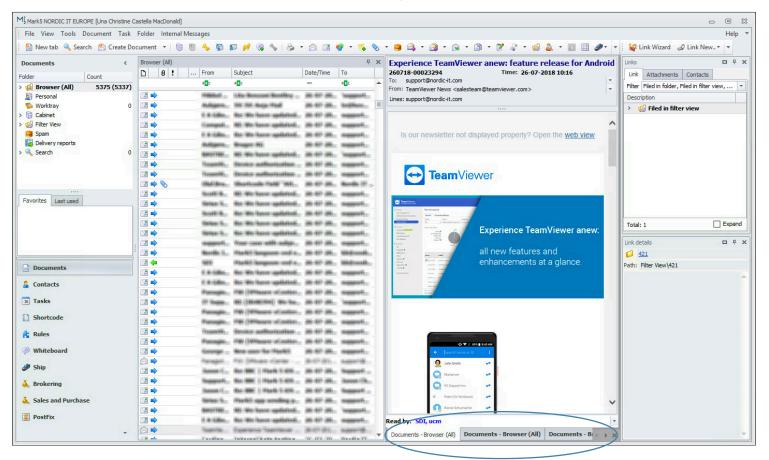
MARK5



New tab has been moved to the Tab Menu. Click on the plus (+) to create new tabs of content.

0.3 | Already open tabs

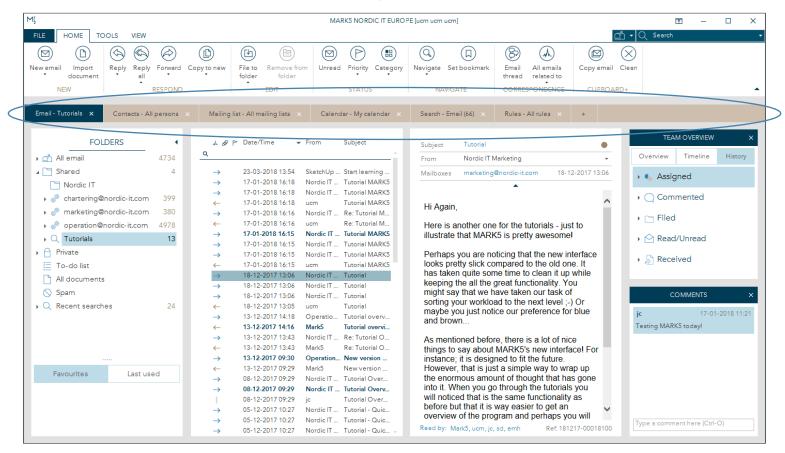
MARK5



The navigation between open tabs has been moved (see opposite page).

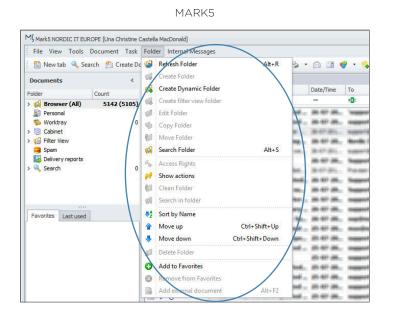
0.3 | Already open tabs

reMARK

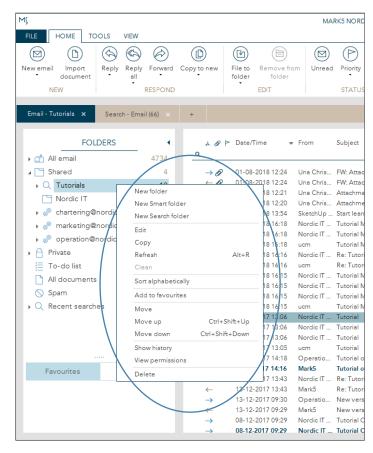


It is now located next to the tab menu. The dark blue tab indicates that the tab is active. Go to an open tab by clicking it. If you want to close any open tabs click on the small exit (x) next to the title.

0.4 | Folder menu



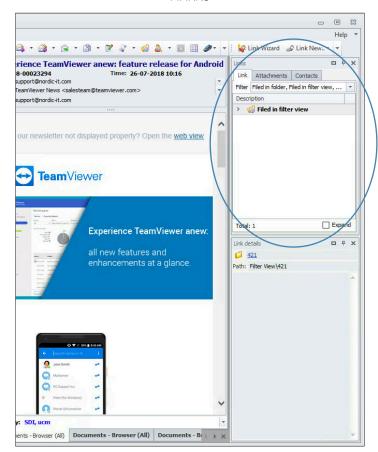
reMARK



The Folder menu has been moved. You find the Folder menu by right clicking on any folder.

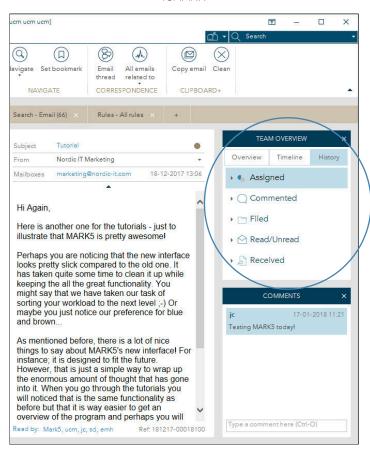
0.5 | Links = Team Overview

MARK5



Links has been renamed Team overview. Team overview consists of three different tabs: Overview, Timeline and History. Overview is a quick summery of actions related to the chosen email. Timeline is a

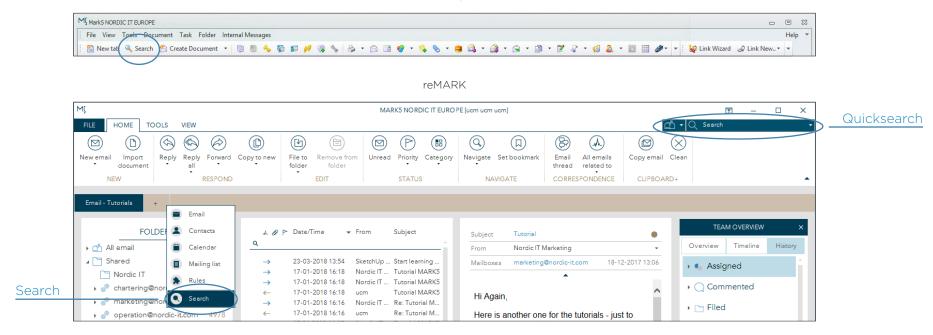
reMARK



chronological overview of the actions that are relevant to the email right now. History keeps a full overview of all actions carried out on the selected email, including those that are no longer valid for the email.

0.6 | Search

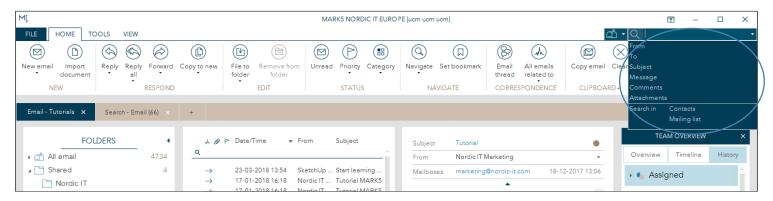
MARK5



Search has been divided in two; Quick search and Search. Quick search is located in the top right corner. Search is located in the tab menu. To open search click on the plus (+) and open a new search tab.

0.6.1 | Quick search

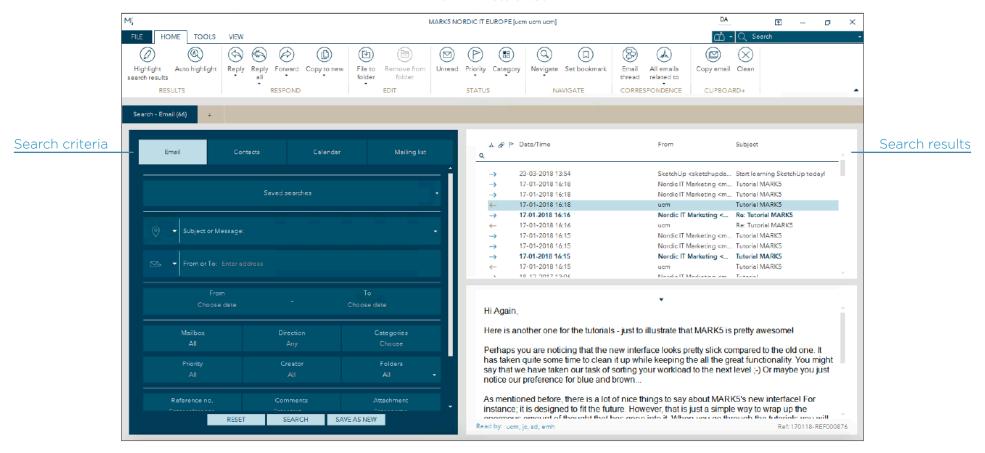
reMARK - Quick search



Quick search is always visible in the top right corner. It can handle simple searches without opening a popup window.

0.6.2 | Advanced search

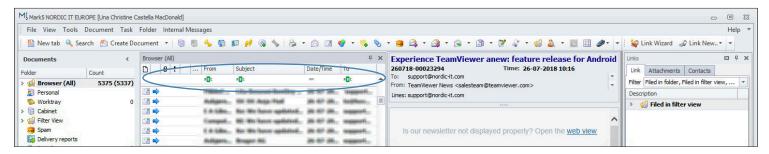
reMARK - Search tab



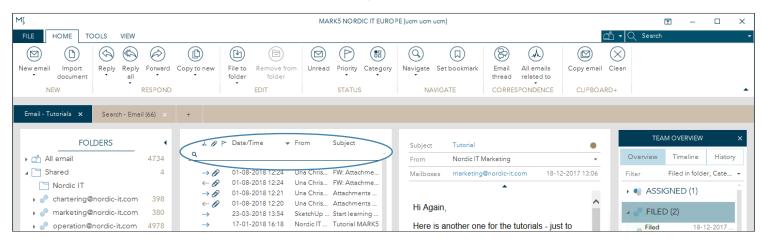
Search allows users to make advanced searches with various criteria. The first pane is where you enter your search criteria. Choose between searching through Email, Contacts, Calender or Mailing list in the top of the first pane. In the next panes the search results appears.

0.7 | Auto filter row = Filter row

MARK5



reMARK

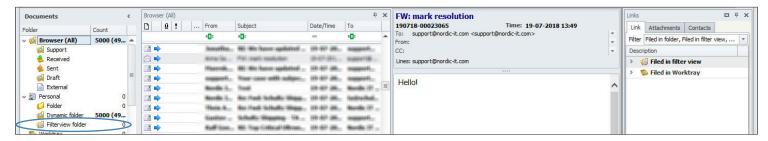


Auto filter row has been renamed Filter row. You find Filter row various places in MARK5, where it gives you the ability to search through lists according to the columns in the top of your lists. Click underneath the column you wish to search in and write a search word.



1.1 | Filter view folder = Smart folder

MARK5



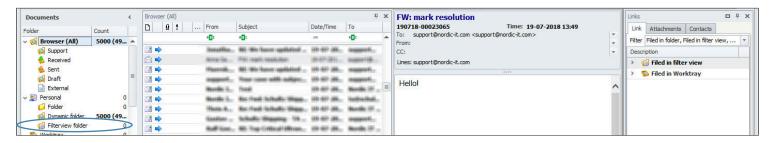
reMARK



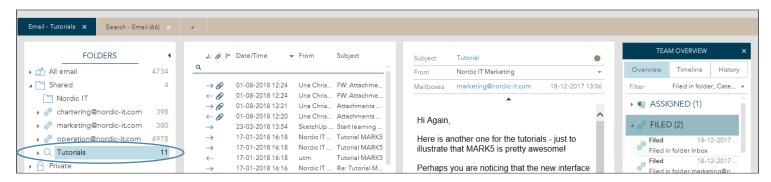
Filter view folder has been renamed Smart folder. You can recognize a Smart folder by the gears icon before the folder name.

1.2 | Dynamic folder = Search folder

MARK5



reMARK



Dynamic folder has been renamed Search folder. You can recognize a Search folder by the search icon before the folder name. Q

1.3 | Create document = New email

MARK5

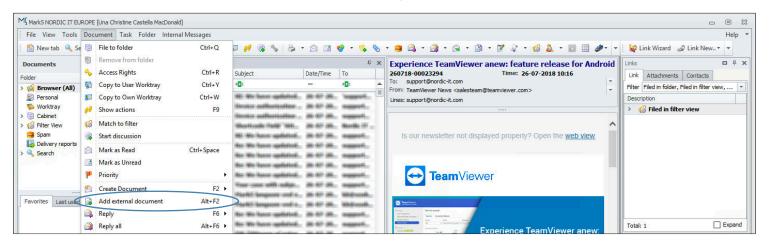


Create document has been renamed New email. It is placed in the top left corner as the first icon in the toolbar. Press New email to start writing an email. If you wish to use a template click on the small arrow below the icon and get direct access.

Please notice that the New email button does not work across tabs of content. To create a new contact, mailing list, appointment, task or rule open up a new tab and select the tab of content you wish to work in. You will find the option to make a new contact, mailing list, appointment, task or rule the same place in the toolbar sectioned under new.

1.4 | Add external document = Import document

MARK5



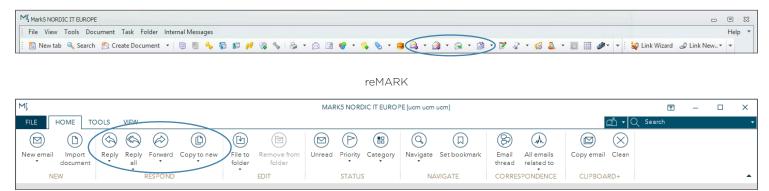
reMARK



Add external document has been renamed Import document. You can select it from the toolbar where it is the second icon under the home tab.

1.5 | Reply, Reply all, Forward and Copy to new

MARK5



Reply, Reply all, Forward and Copy to new all goes by the same name as before. They are marked in the screenshot above.

1.6 | Edit = Copy to new > keep only text

MARK5



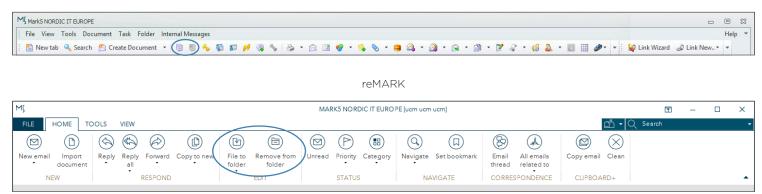
reMARK



Edit is now called Copy to new > Keep only text. It is located in the toolbar under the home tab. You find it by clicking the small arrow below the Copy to new icon.

1.7 | File to folder and Remove from folder

MARK5



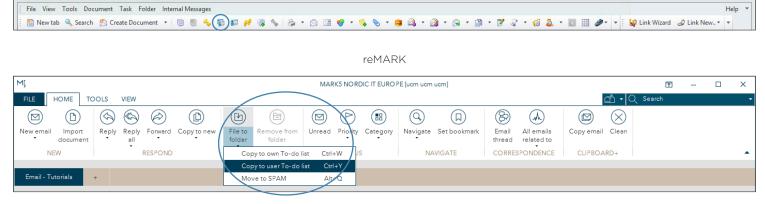
File to folder and Remove from folder has been placed in the toolbar, under the home tab. It goes by the same name as before.

1.8 | Copy to user worktray = Copy to user To-do list

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MARK5

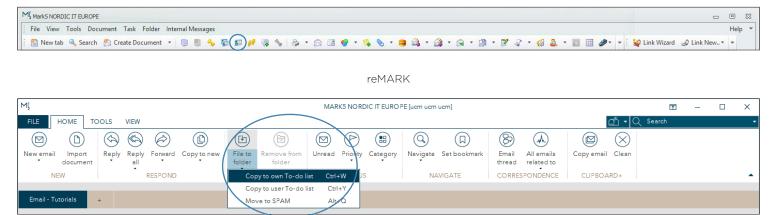
- e X



Worktray has been renamed To-do list, therefore Copy to user worktray has been renamed Copy to user To-do list. You find it by clicking on the small arrow under the File to folder icon.

1.9 | Copy to own worktray = copy to own To-do list

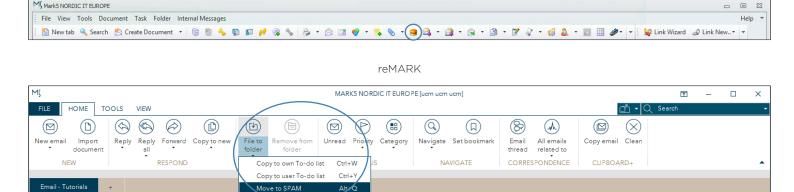
MARK5



Copy to own worktray has been renamed Copy to own To-do list. You find it by clicking on the small arrow under the File to folder icon.

1.10 | Move to spam

MARK5

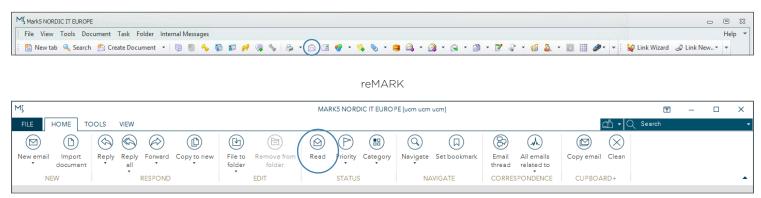


Move to spam is now located in the toolbar under the home tab. To find Move to spam click on the arrow bellow the icon File to folder.

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1.11 | Mark as read = Read

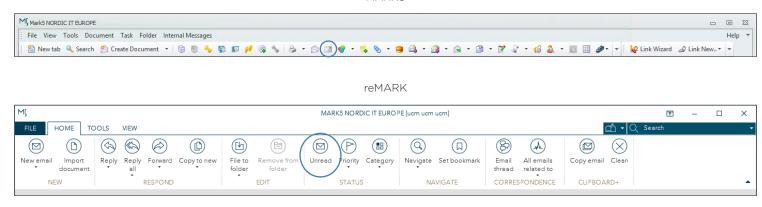
MARK5



Mark as read has been renamed Read. You find it in the toolbar under the home tab. The button changes according to the status of the email, and read is therefore visible only visible if the email you have selected is currently unread.

1.12 | Mark as unread = Unread

MARK5

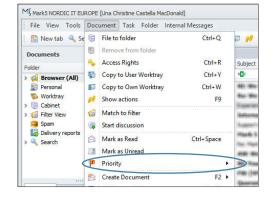


Mark as unread has been renamed Unread. You find it in the toolbar under the home tab. It is only visible if the email you have selected is currently read.

- B XX

1.13 | *Priority*

Old MARK5



reMARK



Priority is now located in the toolbar under the home tab. Click the small arrow under the icon to add a priority to the email you have selected.

1.14 | Add category = Category

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Old MARK5

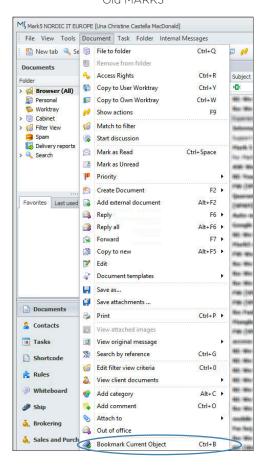


Add category has been renamed Category. You find Category in the toolbar under the home tab. Click on the icon to open the Category window. Click on the small arrow below the icon to quickly add a category to the email, contact or mailing list you have selected.

NORDIC

1.15 | Bookmark current object = Set bookmark



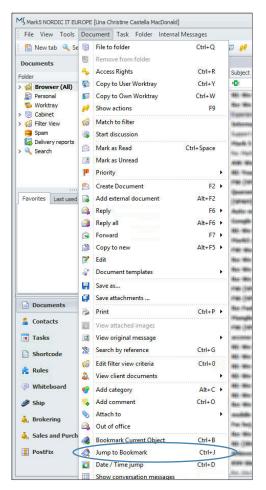




Bookmark current object has been renamed Set bookmark. You find Set bookmark in the toolbar under the home tab. Tab it to bookmark the email you have selected.

1.16 | Jump to bookmark = Navigate > Bookmark

Old MARK5 reMARK

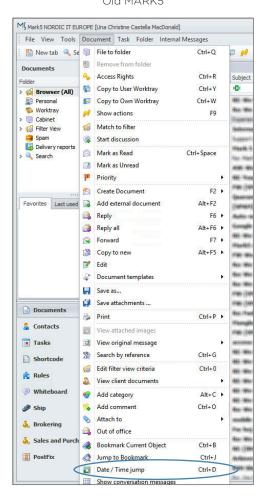




Jump to bookmark has been renamed Bookmark and is located under Navigate. Click on the Navigate icon and select Bookmark to jump to a bookmark.

1.17 | Date / Time jump = Navigate > Date

Old MARK5 reMARK

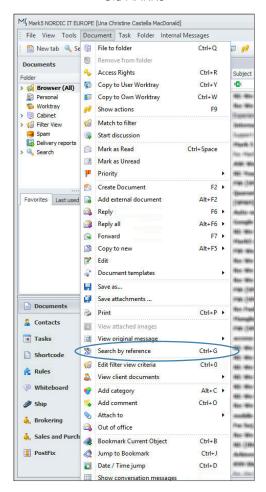


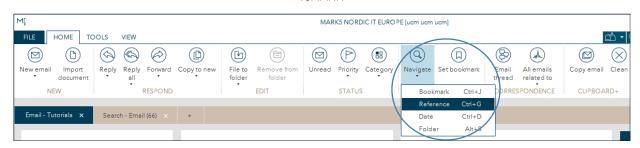


Date/Time jump has been renamed Date and is located under Navigate. Click on the Navigate icon and select Date to navigate to a specific date or time.

1.18 | Search by reference = Navigate > Reference

Old MARK5 reMARK

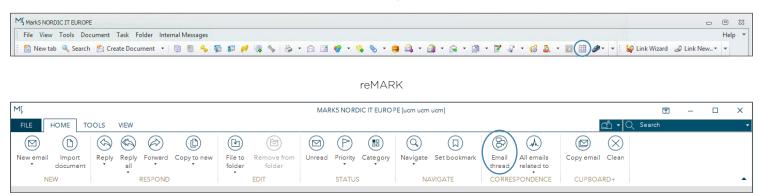




Search by reference has been renamed Reference and is located under Navigate. Click on the Navigate icon and select Reference to jump to a specific reference number.

1.19 | Show conversation messages = Email thread

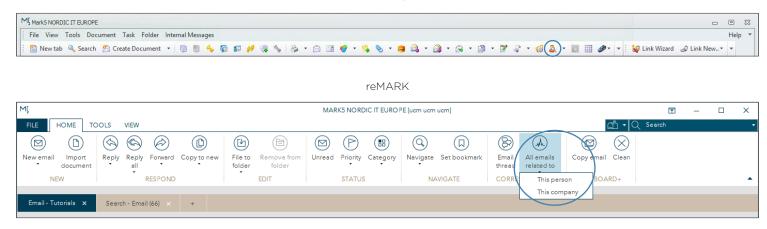
MARK5



Show conversation messages has been renamed Email thread. You find Email thread in the toolbar under the home tab.

1.20 | View client documents = All emails related to

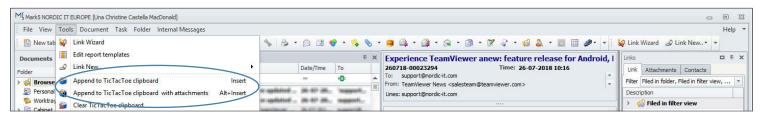
MARK5



View client documents has been renamed All emails related to. You find the function in the toolbar under the home tab. Click on the icon and choose between emails related to the person or to the company.

1.21 | Tictactoe clipboard = Clipboard+

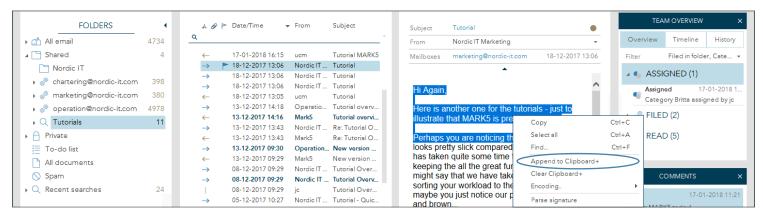
MARK5



reMARK Copy a whole email



reMARK Copy part of an email

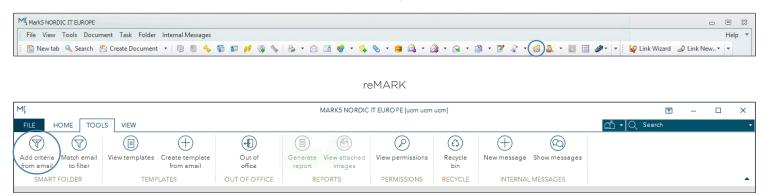


TicTacToe clipboard has been renamed Clipboard + and is an advanced copy paste function. To copy an entire email click on the icon Copy email in the toolbar. To copy part of an email, mark the part you wish to copy with the cursor, right click and select Append to

Clipboard +. If you select Copy email it automatically copies any attachments in the email. Select from the clipboard in the email compose view whether you want to insert the attachment or not.

1.22 | Edit filterview criteria = Add criteria from email

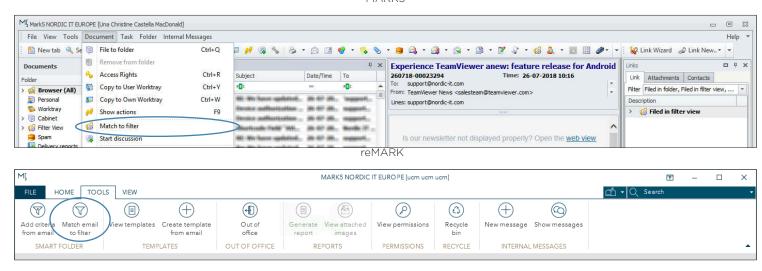
MARK5



Edit filterview criteria has been renamed Add criteria from email. You find it as the first icon in the toolbar under the tools tab

1.23 | Match to filter = Match email to filter

MARK5

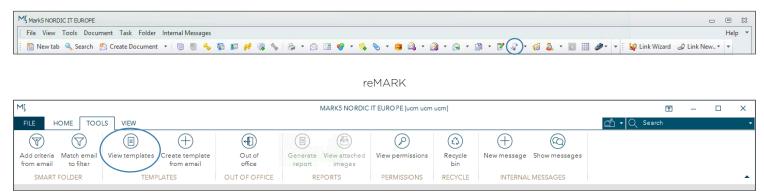


Match to filter has been renamed Match email to filter. You can now choose Match email to filter directly from the toolbar under the tools tab.

NORDIC

1.24 | Document templates = View templates

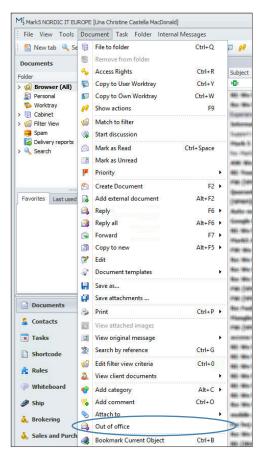
MARK5



Document templates has been renamed View templates. You find View templates in the toolbar under the tools tab.

1.25 | Out of office

MARK5



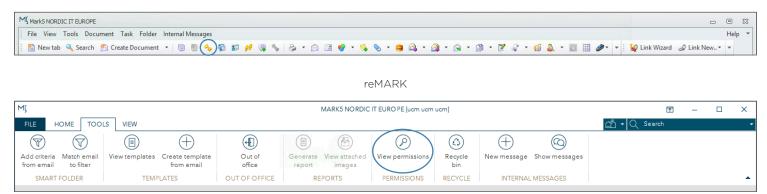
reMARK



Out of office has been placed in the toolbar under the tools tab. It has not been renamed.

1.26 | Access rights = View permissions

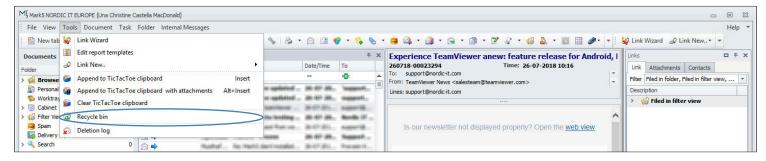
MARK5



Access rights has been renamed View permissions. It is located in the toolbar under tools.

1.27 | Recycle bin

MARK5



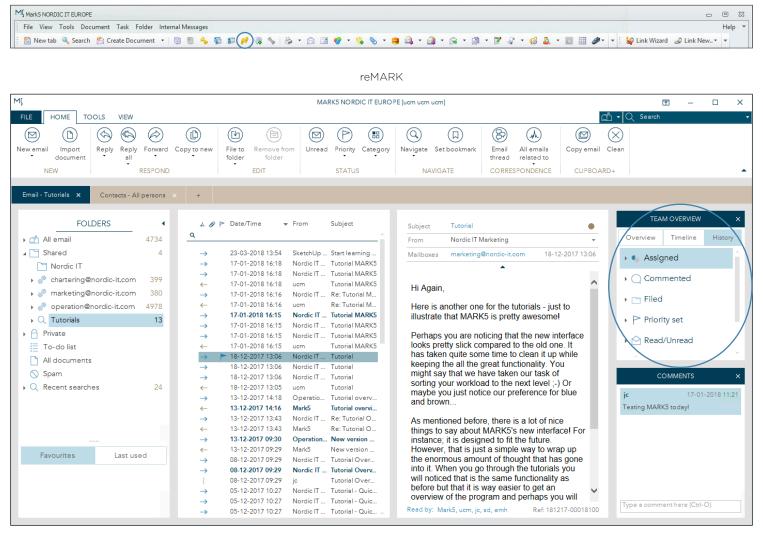
reMARK



Recycle bin is now located in the toolbar under the tools tab.

1.28 | Show actions = Team overview > History

MARK5

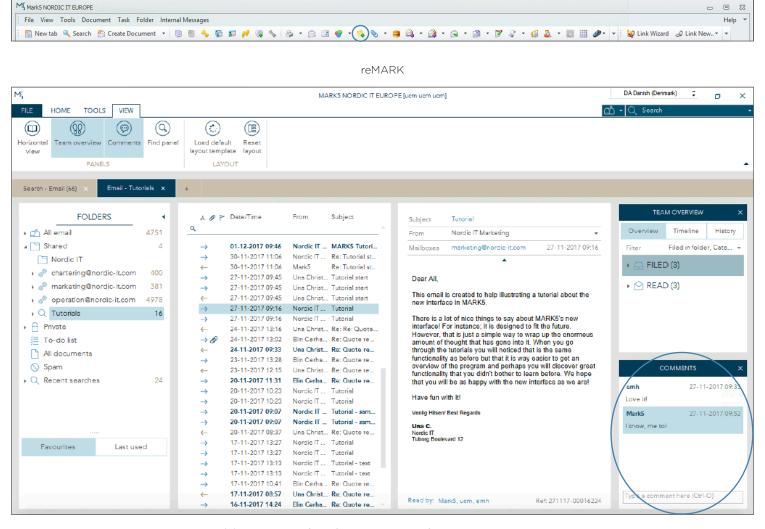


Show actions has been renamed History. You find History in Team overview by clicking the History tab.

If you cannot find Team overview go to the view tab in the toolbar and click on Team overview.

1.29 | Add comment

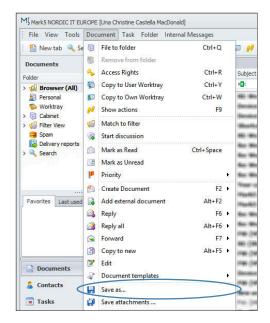
MARK5



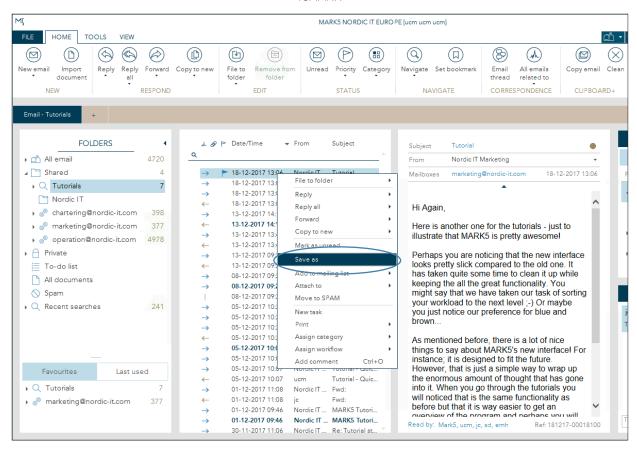
Add comment has been renamed Comments. It now has a pane of its own in the right side of the interface. Go to the view tab in the toolbar and click on the icon Comments to hide it or to see it in the interface.

1.30 | Save as

MARK5



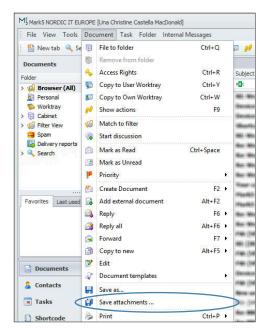
reMARK



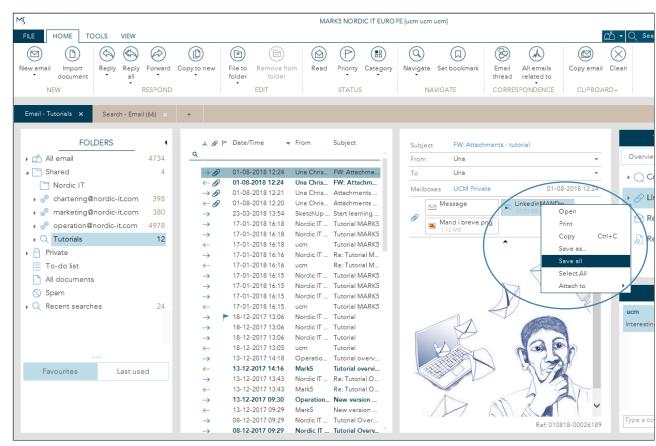
Save as is located in a right click menu. To Save as right click on an email in the email list and select Save as from the right click menu.

1.31 | Save attachments

MARK5



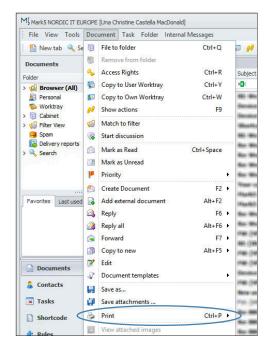
reMARK



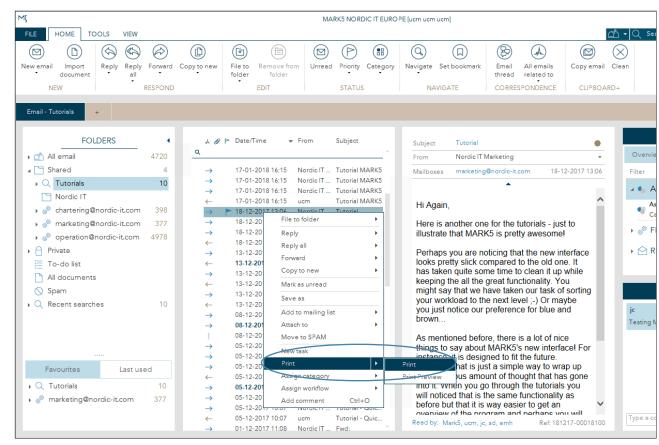
Save attachments has been moved and renamed. It is now called Save all and you find the function by right clicking on an attachment in an email.

1.32 | Print

MARK5



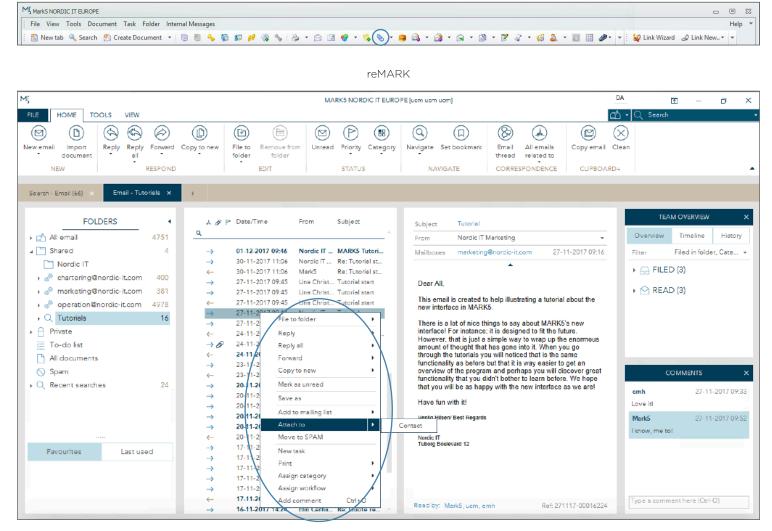
reMARK



Print is located in a right click menu. To Print right click on an email in the email list and select Print from the right click menu.

1.33 | Attach to

MARK5



You find Attach to in the new interface by right clicking on an email in the Email list.

1.34 | Show settings = Settings

MARK5



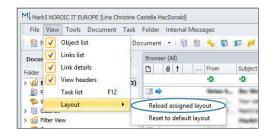
Step 2



Show settings has been renamed Settings and is now placed under the file tab. Click on file and a menu will open. Click on Settings and choose where you want to edit the current settings.

1.35 | Reload assigned layout = Load default layout template

MARK5 reMARK

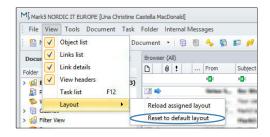




Reload assigned layout has been renamed Load default layout template. You find Load default layout template in the toolbar under the view tab.

1.36 | Reset to default layout = Reset layout

MARK5 reMARK





Reset to default layout has been renamed Reset layout. You find Reset layout in the toolbar under the view tab.

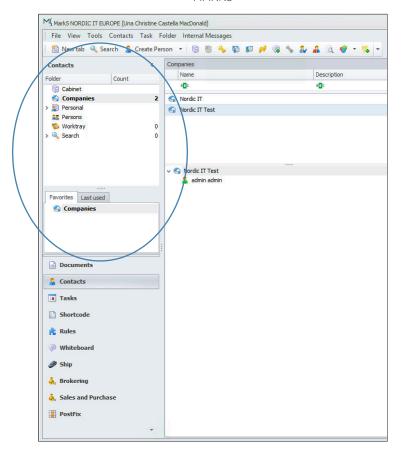


2.0 | Contacts

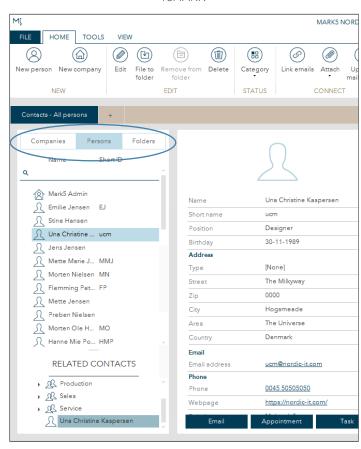
In this chapter we dig into changes that are specific to Contacts.

2.1 | Folders = Contact List

MARK5



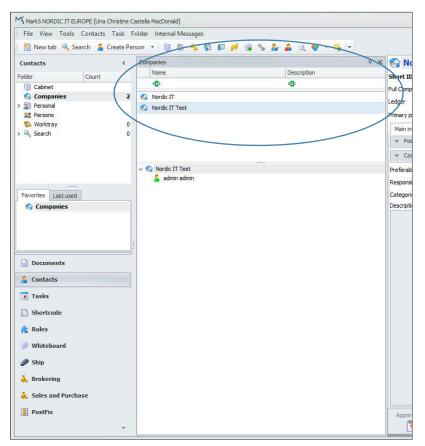
reMARK

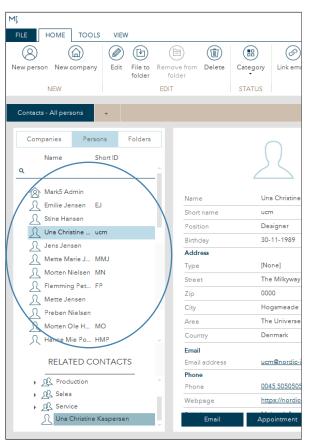


Folders has been integrated into the Contact list. You find it in the first pane. It is divided in three tabs: Companies, Persons and Folders. The tab Folders contain the content of the old folder structure from MARK5.

2.2 | Contact List

MARK5 reMARK

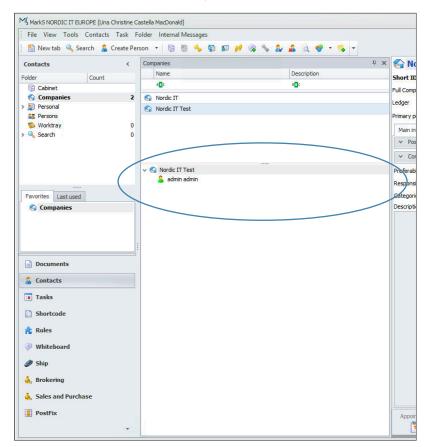




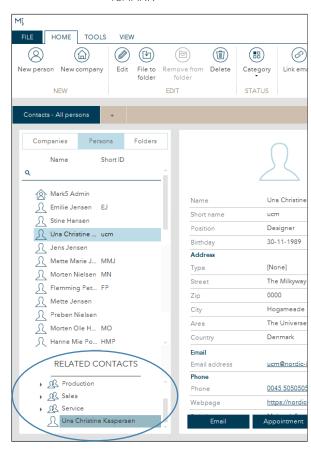
The Contact List has been moved, it is now located in the first pane and has been divided into three tabs: Companies, Persons and Folders as explained in the previous page as well.

2.3 | Related Contacts

MARK5



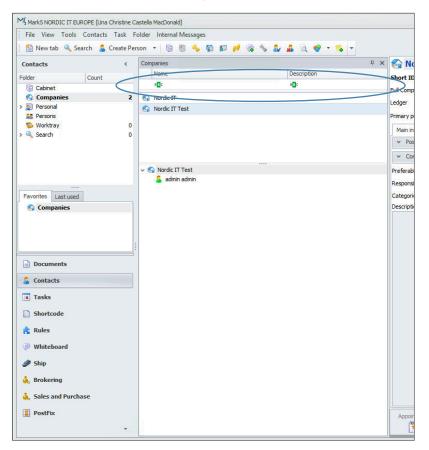
reMARK



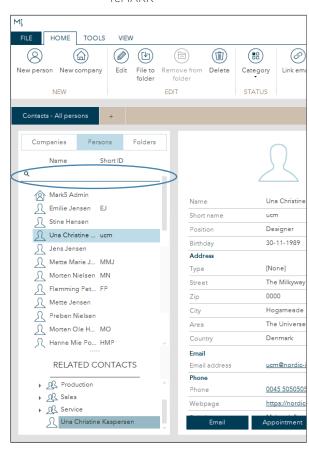
Related contacts has been moved to the bottom of the Contact List. It shows you how the contact you have chosen from the Contact list is related to other contacts. If you select a company you can choose a department or a specific person from Related contacts afterwards.

2.4 | Autofilterrow - Filter row

MARK5



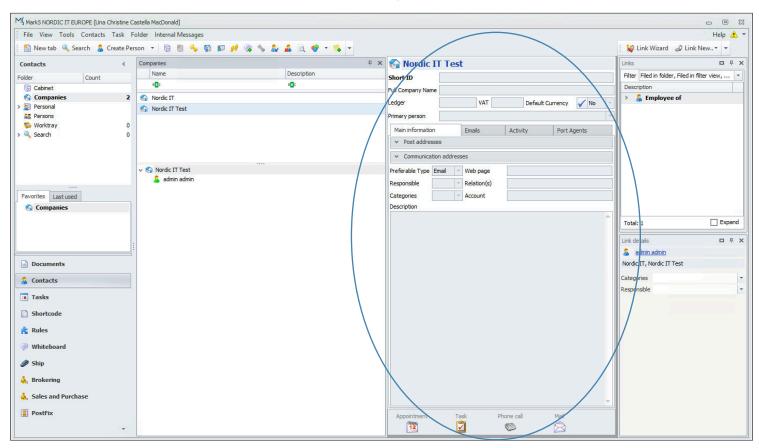
reMARK



Auto filter row has been renamed Filter row. You find Filter row various places in MARK5, where it gives you the ability to search through lists according to the columns in the top of your lists. In this case you can search through your Contact List.

2.5 | Contact view

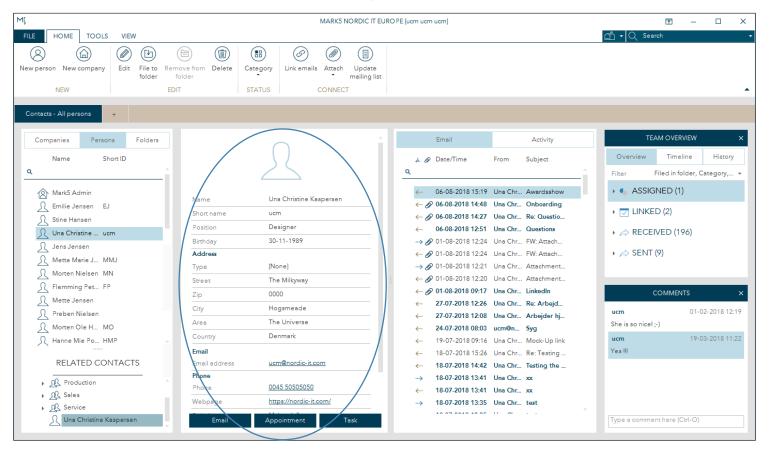
MARK5



Contact view has been moved (see opposite page).

2.5 | Contact view

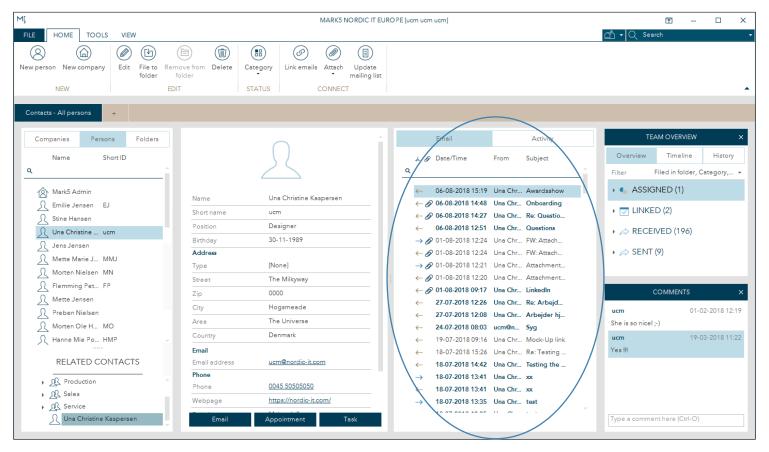
reMARK



Contact view is now located in the second pane. It shows you all the details of the contact you have selected in you Contact List. Please notice the three dark blue buttons in the bottom that enable you to send emails, make appointments and create task directly from Contacts.

2.6 | Activity

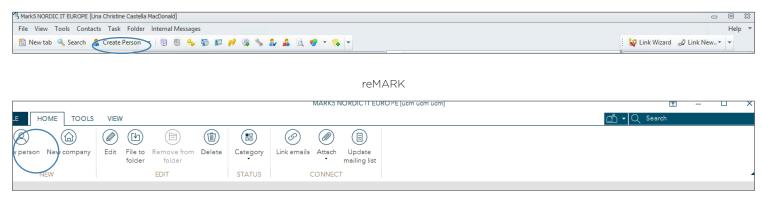
reMARK



Activity is a new feature in MARK5. Activity gives you an overview all emails, appointments and tasks related to the contact you have selected.

2.7 | Create Person = New person

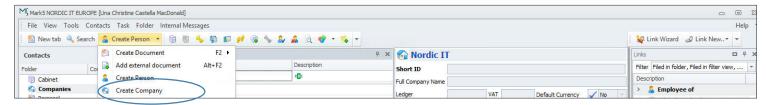
MARK5



Create person has been renamed New person. It is the first icon in the toolbar under the home tab.

2.8 | Create Company = New company

Old MARK5



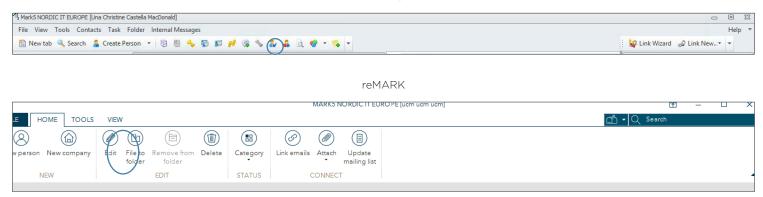
New MARK5



Create company has been renamed New company. It is the second icon in the toolbar under the home tab.

2.9 | Edit contact = Edit

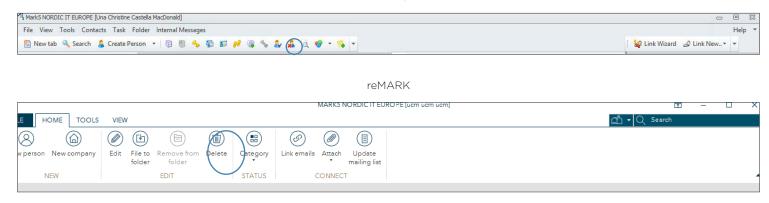
MARK5



Edit contact has been renamed Edit. You find it in the toolbar under the home tab.

2.10 | Delete contact = Delete

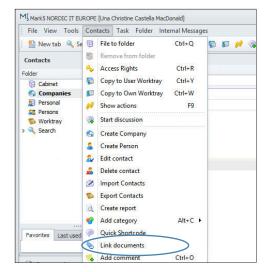
MARK5



Delete contact has been renamed Delete. You find it in the toolbar under the home tab.

2.11 | Link documents = Link emails

MARK5

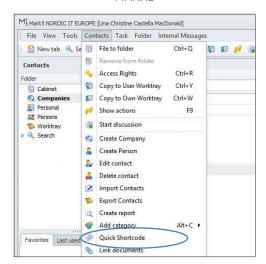




Link documents has been renamed Link emails. You find it in the toolbar under home

2.12 | Quick shortcode = Update mailing list

MARK5



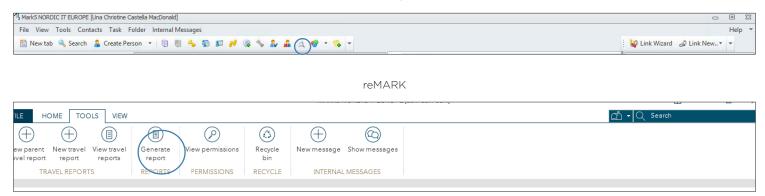
reMARK



Quick shortcode has been renamed Update mailing list. You find it in the toolbar under home

2.13 | Create report = Generate report

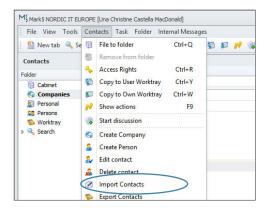
MARK5



Create report has been renamed Generate report. You find it in the tool bar under the tools tab.

2.14 | Import contact = File > Import

MARK5



reMARK Step 1



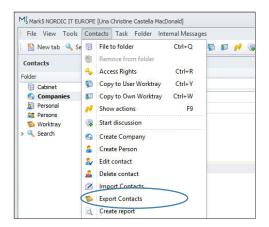
Step 2



Import contact has been renamed Import. To find it click on file and select Import.

2.15 | Export contact = File > Export

MARK5



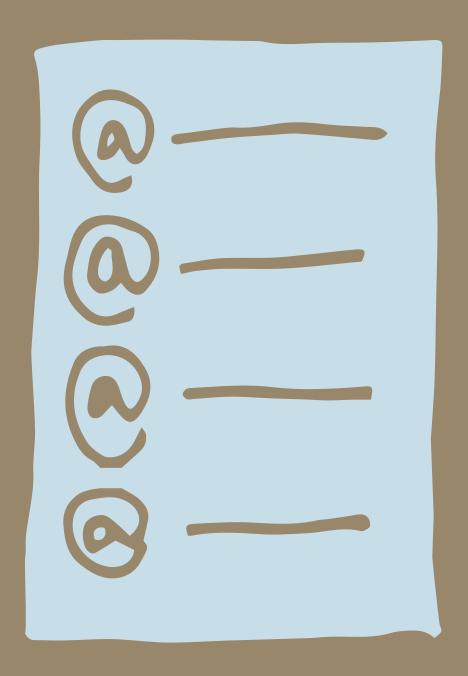
reMARK Step 1



Step 2



Export contact has been renamed Export. To find it click on file and select Export.

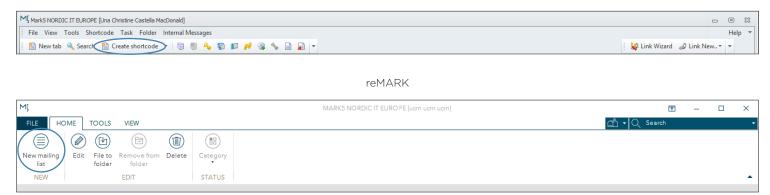


3.0 | Shortcode = Mailing list

Shortcode has been renamed Mailing
_ist. In this chapter we dig into changes
that are specific to Mailing List.

3.1 | Create shortcode = New mailing list

MARK5



Create shortcode has been renamed New mailing list. You find New mailing list in the toolbar under the home tab.

3.2 | Edit shortcode = Edit

MARK5



Edit shortcode has been renamed Edit. You find Edit. in the toolbar under the home tab.

3.3 | Delete shortcode = Delete

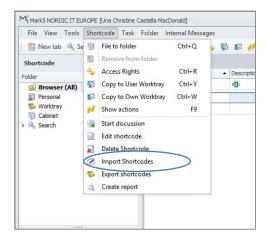
MARK5



Delete shortcode has been renamed Delete. You find Delete in the toolbar under the home tab.

3.4 | Import shortcode = Import

MARK5



reMARK Step 1



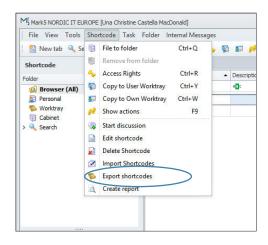
Step 2



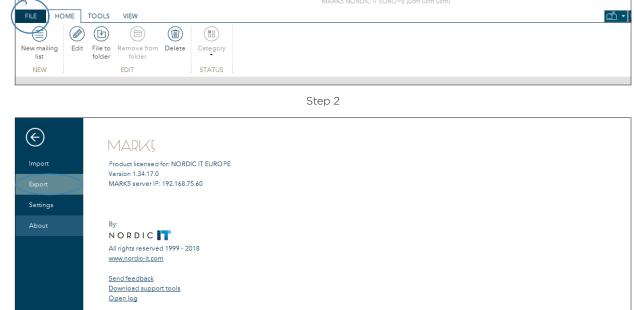
Import contact has been renamed Import. To find it click on file and select Import.

3.5 | Export shortcode = Export

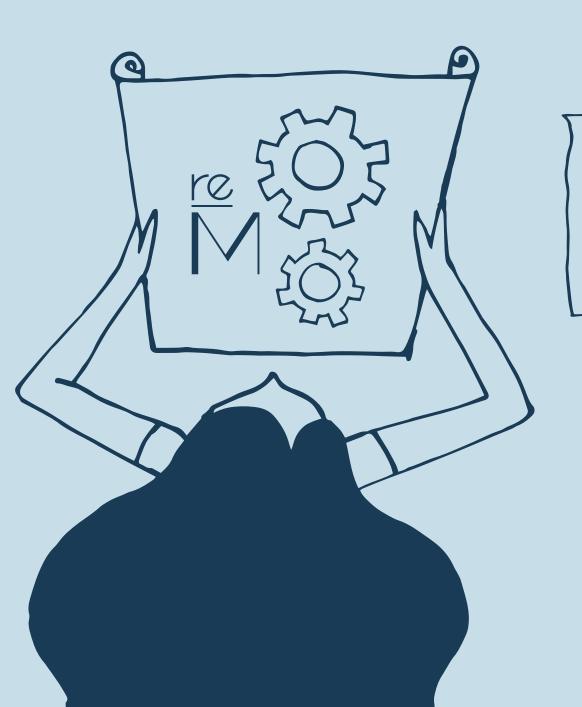
MARK5



reMARK Step 1



Export contact has been renamed Export. To find it click on file and select Export.



4.0 | Alphabetic list of renaming

63 | 1ºMADIX

- Access rights = View permissions
 Add category = Category
 Add comment = Comment
 Add external document = Import
 document
 Auto filter row = Filter row
- Copy to own worktray = Copy to own
 To-do List
 Copy to user worktray = Copy to user
 To-do List
 Create Company = New company
 Create document = New email
 Create Person = New person
 Create report = Generate report
 Create shortcode = New mailing list
- Date/Time jump = Navigate > Date
 Delete contact = Delete
 Delete shortcode = Delete
 Document = Email
 Document templates = View templates
 Dynamic folder = Search folder
- Edit = Copy to New > Keep only text
 Edit contact = Edit
 Edit filterview criteria = Add criteria
 from email

- Edit shortcode = New mailing list Export contact = File > Export Export shortcode = Export
- Filter view folder = Smart folder Folder (in Contacts) = Contact list
- / Import contact = File > Import
 Import shortcode = Import
- Jump to bookmark = Navigate >
 Bookmark
- Links = Team Overview
 Link details = Team Overview > Timeline
 Link documents = Link email
- Match to filter = Match email to filter

 Mark as read = Read

 Mark as unread = Unread
- Navigation of modules = Tab menu
- Quick shortcode = Update mailing list

- Reload assigned layout = Load default layout template

 Reset to default layout = Reset layout
- Search by reference = Navigate >
 Reference
 Shortcode = Mailing list
 Show actions = Team overview >
 History
 Show conversation messages = Email
 thread
 Show settings = Settings
- TicTacToe clipboard = Clipboard+
- View client documents = All emails related to
- W Worktray = To-do list

